

112 Victoria Road
Chelmsford
Essex CM1 3FF
Tel: 01245 33433

Allan Deal Builders
35 Green St
Chelmsford
Essex CM3 4RT

ref. WL/45/LPO

13/6/2000

Dear Sirs,

I confirm my phone call, complaining that the work carried out by your firm on our patio last week is not up to standard. Large cracks have already appeared in the concrete area and several of the slabs in the paved part are unstable. Apart from anything else, the area is now dangerous to walk on.

Please send someone round this week to re-do the work. In the meantime I am of course withholding payment.

Yours faithfully,

W. Nicholas Cotton